



## Professional Communication Skills Instructor

### DATES:

**Sept 29-Oct 1, 2025**

### TIME:

**8:00 a.m. – 4:30 p.m.**

### COST:

**\$189**

### LOCATION:

**WCTC**  
**800 Main Street**  
**Pewaukee, WI 53072**

### REGISTER ONLINE:

**[www.wctc.edu/cjtraining](http://www.wctc.edu/cjtraining)**  
*Select Specialized  
Training*

*"Very knowledgeable instructors. Not what I  
expected – but so much more!"*

*"Well taught and thought out. Instructors did  
an excellent job!"*

**Attendees October 2024**



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This class deals with developing effective communication tactics for dealing with the public, your clientele, and fellow staff members to include supervisors, peers, and subordinates, and well as other professionals.

Upon successful completion, students will be able to professionally and properly instruct Recruit and In-service Law Enforcement Officers using the PCS Curriculum using the latest educational technologies, strategies and learning theories.

### Prerequisite:

All attendees shall have Instructor Development Course (IDC) certification prior to attending or be a currently certified LESB instructor.

Please email a completed DJ-LE-336, DJ-LE-310, copy of IDC certificate and copy of ACADIS training records (1<sup>st</sup> page only, all attached as one document, labeled with your last name) to [mashenfelter1@wctc.edu](mailto:mashenfelter1@wctc.edu) before **September 12, 2025**.

### Required Equipment:

Notetaking material, laptop (Windows 10 or newer installed) and flash drive.

### Master Instructor Trainers:

Lieutenant Michael Kempinski - West Allis Police Department  
Deputy Chief Dennis Angle (RET) – Waukesha Police Department

